Granite Hill Pet Resort

Animal Focus Pty Ltd ABN: 33498163204

Surname: .....

Dog name(s) .....

I understand and agree to the following conditions when admitting my dog(s) for board with Granite Hill Pet Resort:

1. ADMISSION TIMES

Monday - Saturday	9:00am to 12:00 noon
Sunday	10:00am to 12:00 noon
Public Holidays	CLOSED

GATES CLOSE AT 12.00PM ☐

PLEASE NOTE: If on any day all our scheduled guests have been and gone for the day, we reserve the right to close the gates. ☐

2. COLLECTION TIMES
Granite Hill offers a late check out before 12.00pm. After noon you are charged in full for that day. ☐

GATES CLOSE AT 12pm and reopen at 2 - 4:00pm.
Sunday-Friday only/Saturdays CLOSED from 12:00noon ☐

3. I would like my dog to be housed with a compatible dog (although fed separately). ☐
(a) I request separate, individual housing. I understand this incurs a higher daily rate as listed daily rates are based on twin share accommodation. ☐
(b) I agree for my small dog(s) to be socialised with other small compatible dogs under supervision. ☐

4. I understand that there is a one off fee $20-$55 per guest if boarding for 3 days or more. This covers shampoo/conditioning, brushing and health checks. ☐

(a) A 15% surcharge applies to, Saturdays, Sundays, Public holidays and Peak period. There is a $20 departure fee on the morning of leaving before 12.00 (this covers feeding, exercise and cleaning) ☐

5. I agree that provided proper and reasonable care be taken, Granite Hill and/or the Proprietors shall not be responsible in any way whatsoever for any loss or damage during the period of board. For the purposes of this contract, the person leaving the pet shall be deemed to be the agent of the owner. ☐

6. Canine Cough: I understand this is the equivalent of a human cold or flu virus. Whilst Granite Hill ensures a spotless environment and only accepts fully vaccinated guests, vaccination can only **reduce symptoms**, they do not prevent my dog contracting canine cough as it is an airborne virus that is brought into the facility by dogs and floats around the Melbourne region during certain times of the year. ☐

7. Older dogs: I understand that there can be higher risks associated with boarding a dog over 10 years of age. ☐

8. I approve for photos/videos of my dog(s) to be posted to social media via Facebook/Instagram. ☐

9. I acknowledge that my dog(s) worming and C5 is up to date. ☐

Please note: We cannot accept guests who have been vaccinated with an intranasal or oral live vaccine within 14 days of admission. ☐

10. In the event of my dog(s) requiring veterinary attention, Granite Hill shall use a local veterinarian in the first instance, and the owner of the boarder shall be liable for the costs of such attention. ☐

10 (a). I authorise for my credit card details to be used should my dog(s) require treatment at a 24 hour emergency clinic or other veterinary clinic as required. ☐

Does your pet have any pre-existing / ongoing health issues?

.....

Are you travelling overseas Y / N

Where? .....

We require TWO emergency contact numbers; one for yourself, and one for someone NOT travelling with you (this person will also have permission to collect your dog(s) on your behalf, and can authorize any veterinary treatment and costs.

Emergency No. 1

.....

Emergency No. 2

.....

Does your dog have pet insurance? Y / N
(if yes, we still require an amount)

In the event my dog requires veterinary attention, and my emergency numbers cannot be reached prior to treatment, I authorize $ _____ to cover care until I can be contacted.

FIRE SEASON: JAN-MAR
We require owners and emergency contacts to monitor our Facebook page Granite Hill for evacuation notifications.

CREDIT CARD DETAILS:

☐☐☐☐ ☐☐☐☐
☐☐☐☐ ☐☐☐☐

Expiry Date : _____ / _____

CCV _____

SIGNED: .....